

Dog Surrender Process

1. Initial Contact:

- The first step for anyone considering surrendering a dog is to contact the animal rescue charity. This can be done through phone, email, or an online form. During this initial conversation, the charity will gather basic information about the dog, including its age, breed, health, and behaviour, as well as the reasons for surrendering.

2. Pre-Surrender Consultation:

- After the initial contact, the charity may schedule a consultation, either over the phone or in person. This is to understand more about the dog's needs, discuss alternatives to surrender (if applicable), and ensure the decision is in the best interest of both the dog and the owner.

3. Surrender Application:

- Owners will be required to complete a surrender form, providing detailed information about the dog's health, behaviour, and history. This helps the rescue organisation assess the dog's needs and find the best possible home for them. Any medical records, vaccination history, or other important documentation should be provided at this stage.

4. Evaluation of the Dog:

- The charity may arrange a behavioural and health evaluation of the dog, either at the owner's home or at the rescue facility. This step ensures the charity has a clear understanding of the dog's temperament and any special requirements for care or training.

5. Appointment for Surrender:

- Once the evaluation is complete and the surrender has been approved, the charity will schedule an appointment for the dog to be brought to the rescue centre. Owners should bring the dog along with any belongings

(e.g., favourite toys, bedding) that might help the dog feel more comfortable in its new environment.

6. Surrender Fee:

- Some charities may ask for a surrender fee to help cover the cost of care, medical treatment, and rehoming efforts. This fee is typically discussed during the consultation process.

7. Transfer of Ownership:

- Once the dog is surrendered, the owner will sign a legal document transferring ownership of the dog to the charity. After this, the charity will assume full responsibility for the dog's care, including veterinary treatment and rehoming.

8. Post-Surrender Support:

- After the surrender, the charity may offer emotional support or provide updates on the dog's progress if requested. They may also provide advice to help owners through the transition of surrendering their pet.

This process is designed to ensure the dog's safety and well-being, as well as to provide support and understanding for owners making this difficult decision.